

GÁS NATURAL DISTRIBUIÇÃO (GGND)

OUR CODE OF ETHICS AND CONDUCT

1 Introduction

2 The code in practice

3 The commitments regarding our people

4 The commitments to our shareholders and investors

5 Commitments to our business partners and suppliers

6 Commitments to our customers

7 Our commitments to society

Introduction



The mission and values of GGND

The mission and values of GGND are the grounds for our code of ethics and conduct (referred to as “code”).

Our mission is to create value for our clients, our people, shareholders and investors, acting in the energy market with ambition, innovation and safety, promoting the respect for the principles of ethics and sustainability.

To pursue this mission we are guided by five principles:

Trust

As an expression of our ethics, transparency and integrity.

- We trust our people and their work, we share information and develop solutions together.
- GGND's goals are our priority.
- We deliver what we promise.
- We are GGND's ambassadors, inside and outside the company.

Partnership

We create value through solid relationships.

- We identify opportunities and develop actions to create and reinforce cooperative relationships with the different partners, internal or external, building valuable relationships for all parties.

Agility

Of thought and action.

- We respond to change with a positive attitude, we adapt quickly to new situations and we show a willingness to learn new ways of working and achieving our goals.
- We work in a fast and flexible manner, ensuring compliance with deadlines and the decision-making process in accordance with the priorities and urgent demands of our customers.

Innovation

Dynamical, with audacity to innovate, endeavor, transform and create value.

- We promote new ideas and we use them to develop new processes, methods, systems, products or services.
- We question the *status quo*, we seek creative solutions and we apply new solutions to achieve and surpass GGND's goals.

Sustainability

We deliver sustainable growth with creation of value.

- We develop our work with the highest standards of safety and quality, ensuring the technical, economic, environmental and social sustainability of GGND.
- We are consistent in generating results and we develop solutions that endure in time, regardless of the work teams that develop them.

What is the code of ethics and conduct?

This ethics code is an action guide for GGND and its people and business partners, which takes into account the applicable laws and previous experience of the group, adjusting its applicability to the new circumstances and challenges arising from the expansion and development of the business.

The code outlines the fundamental ethical guidelines encompassing GGND's actions, where ethical and conduct commitments are undertaken before: (1) GGND's people; (2) shareholders and investors of GGND; (3) business partners and suppliers of GGND; (4) GGND customers; and (5) Society in general – both present and future.

The code sets out, for each situation referred to herein, not only commitments and responsibilities, but also – and no less important – the way they should be put into practice.

Based on the values that define GGND's identity, the principles and commitments of the code are part of the definition of a corporate culture driven by merit, rigorous standards and performance accountability, by the strengthening of transparency and by the development of trust in the relations with its stakeholders.

This code applies to GGND Energia, SGPS, S.A. and to entities in which it directly or indirectly holds at least half of the share capital or voting rights or is entitled to appoint half of the members of the administration or supervisory body, regardless of the location of their head office.

Who are the recipients of the code of ethics and conduct?

The code is aimed at a group of internal recipients and another group of external recipients. The internal group includes members of the governing bodies of any entity belonging to GGND, people holding management positions at any GGND entity, and in general, all other people of GGND, even when working in companies to which the code is not directly applicable.

The commitments set in our code reflect the action criteria that GGND and its people shall assume and demand to each other, promoting an appropriate work environment and protecting the reputation and sustainability of the company.

We need all of GGND's people to act in accordance with our values and with integrity and respect for each other.

The group of external recipients consists of entities with economic, institutional or social relations with GGND.

As external stakeholders, GGND's shareholders and investors, customers, business partners and suppliers benefit from our code and are bound by it, as applicable.

Any agents, representatives or consultants acting on behalf of GGND are recipients of this code, being bound to its contents by contract, and must comply with the commitments made by our people and/or by GGND, as applicable, for the benefit of the stakeholders protected in each chapter of the code.

Why a code of ethics and conduct?

The code envisages to reflect GGND's mission and values into principles of conduct, as well as to guide the day-to-day activities, so that each behavior or action by each recipient is performed in accordance with GGND's corporate culture, in other words, "being GGND".

The code in practice



What do we expect from our people?

We expect our people to act always in accordance with our code. In order to achieve that, they must start by reading the code and understanding it. And they must follow the code in their day-to-day activities. They must also participate in training sessions concerning the code.

We expect our people to raise questions in case they have a counseling need in respect of how to act. In case they become aware of potential irregularities, we expect our people to report the matter in accordance with our code.

What do we expect from our people with leadership responsibilities?

In relation to our managers and people with leadership responsibilities, we expect them, apart from adopting the behaviors required to all other people, to be a model of conduct to our teams, acting with integrity and consistency and creating an environment of inclusion and respect. Our people with leadership responsibilities must promote the ethical standards of GGND, supporting their respective teams to understand the code and explaining the importance of their actions to prevent non-compliant situations. They shall also be attentive to violations of our code, communicating them to the Ethics and Conduct Committee and shall look after so that no person is subject to retaliation for reporting a potential irregularity.

How to act?

Our code provides essential elements for an ethical behavior. In any case, it does not contain an answer to all the situations, doubts or decisions.

To assist in the decision-making process or in the adoption of a behavior in respect of a certain situation, we recommend you to act reasonably, taking into account the following elements:

Question	Queries?
Am I acting ethically, respecting the code?	Consult the Galp's Legal & Governance Department
Am I acting lawfully, respecting the law and internal regulations?	Consult the Galp's Legal & Governance Department
Am I aware of the potential risks, including reputational risk, and of their alignment with the tolerance level to such risks?	Consult your manager
If the situation is disclosed to the public, do I still think to have acted correctly?	Consult the Galp's Legal & Governance Department

The importance of reporting

Reporting the knowledge or the motivated suspicion of a behavior that is incompatible with the code is a duty of each of its recipients. For this reason, everyone at GGND supports, encourages and advocates reporting under the terms established in our code.

Whom to contact?

Knowing how to report, and to whom to report effectively and in due time, is just as important as knowing how to ensure that our behavior is appropriate to each situation.

Reporting on ethics and conduct is directed to the Ethics and Conduct Committee (referred to as "GGND ECC"), preferably through written communication via opentalk@ggnd.pt.

Supervisory body

The Audit Board of GGND, elected by the general shareholders meeting of this company, is the governing body responsible for ensuring the good operation and application of the code.

Ethics and Conduct Committee

The GGND ECC is the internal structure that, acting independently and impartially, is responsible for monitoring the interpretation and enforcement of the code, as defined in internal regulations.

How to contact?

Ethical line

At GGND, we act responsibly towards behaviour that we reasonably repute incompatible with the code actively contributing to compliance therewith and its improvement. We undertake to report and to do so using the ethical line (open talk), which aims to prevent and/or repress irregularities within GGND, in the areas and within the scope permitted by the laws in force at each moment. This mechanism is also used, insofar as permitted by law, to deal with other matters of ethics and conduct even if not provided for in the code.

GGND's ethical line assures the strictest confidentiality of the conveyed information, and the rights of access and rectification of data are also assured, in compliance with the laws in force.

To enforce these rights, a person can either use the email address opentalk@ggnd.pt or access GGND's website to fill-in the available form.

In case of treatment of data for the purpose of investigating the suspected practice of criminal offences, the right of access is granted by the authority with conferred competence in the relevant jurisdiction. Use of the ethical line is optional, without prejudice to provisions whereby applicable criminal and procedural law impose compulsory reporting.

Inquiries

Once reports are received in the manner identified above, the GGND ECC examines the facts it considers pertinent.

Internal inquiries take place as follows:

- Hearing the agent who identified the alleged irregularity;
- Hearing the defendant, who cannot obtain information on the identity of the reporting agent, as well as other entities involved;
- GGND ECC conducts any other procedures that are considered pertinent to the inquiries;
- GGND ECC draws up a report on the inquiries that have been carried out, indicating any recommendations or measures to be adopted, or promoting the closure of the inquiries;
- GGND ECC gives feedback as deemed appropriate to the reporting agent, as well as to the defendant and all other entities involved.

It is the duty of the recipients of this code to cooperate with the inquiries, as well as with external entities supporting the procedures carried out.

The fundamental rights of the defendant, such as the defence of his/her good name, the right to privacy and the right to file a defamation claim cannot be harmed in any case.

Non-retaliation

In compliance with applicable law and the company's values, GGND does not retaliate against an agent who has reported knowledge or motivated suspicion of behaviour that he deems incompatible with the code. GGND assures the necessary protection to the agents who comply with their duty of reporting.

Open talk is also the channel to report any suspected retaliation attitude, whether in the form of threats, intimidation, exclusion, humiliation or act of bad faith.

Consequences in the case of breach of the code or its abusive use

The recipients of the code are bound to observe it and to use it in a responsible manner. At GGND, we do not tolerate any use of our code for purposes that are incompatible with those expressed therein.

Without prejudice to applicable criminal and civil proceedings, a behaviour in breach of the code when the agent is a member of GGND's people, may be subject to censorship under proceedings filed for this purpose.

If GGND concludes, through means that are legally or contractually within its reach, that an act or omission inconsistent with the provisions in the code has been committed by a business partner, supplier or customer,

GGND shall endeavour its commercially reasonable efforts to investigate the extent to which measures were performed to prevent this inconsistency from repeating again in the future and assess the impact on the partnership or commercial relations resulting therefrom.

Q&A

Q1. If, as a result of a communication foreseen in this chapter I am subject to any type of retaliation, what should I do?

A1. GGND does not tolerate retaliation, by any direct or indirect means, against a recipient of this code who in good faith reports the knowledge or reasonable suspicion of behaviour that is incompatible with our code, such being reported via open talk as foreseen in this chapter.

Q2. Can I refuse to cooperate with the inquiry procedure foreseen in this chapter?

A2. As recipients of this code, it is our duty to cooperate in the inquiries, as well as with external entities supporting the procedures carried out.

The commitments regarding our people

Safety

Commitment of GGND

At GGND, the protection of the life and safety of our personnel and assets is a top priority of our activity, both in terms of safety and security, providing the necessary resources for this purpose and adopting the industry's best practices.

Commitment of our people

We assure the prevention of accidents and the upholding of safety, by complying and ensuring compliance with the rules in force in each geographic area.

Health, hygiene and well-being

Commitment of GGND

GGND implements active policies to promote health, hygiene and well-being of its people in the workplace and complies with applicable legal obligations in this respect.

Commitment of our people

We actively participate in actions developed by GGND to promote health, hygiene and well-being and we comply with applicable obligations in this regard.

Use of drugs, narcotics and alcohol

Commitment of our people

During the performance of one's duties, the use of drugs, narcotics or any other illicit substances is not allowed, nor the consumption of alcohol during working hours.

Non-discrimination

Commitment of GGND and of our people

We do not act in a discriminatory manner towards our people or any other person, whether based on race, religion, gender, sexual orientation, ancestry, age, language, place of origin, political or ideological beliefs, economic situation, social context or contractual obligation.

Commitment of GGND

GGND supports the implementation of policies and measures aiming at the prevention of discriminatory behaviors, with a view to inter alia, develop gender diversity in the organization.

Harassment

Commitment of GGND

Our work environment must be based on reciprocal respect, experience and knowledge sharing and on mutual assistance. We do not tolerate any behaviour that may configure harassment whether moral (mobbing) or sexual, including any form of intimidation, such as bullying and reporting in bad faith.

Commitment of our people

We reject any intimidating behaviour and undertake the duty to report to the GGND ECC any situation which may configure harassment and/or bullying, of which we have become aware or have grounds for suspicion, affecting ourselves or any of GGND's people.

Equal opportunities

Commitment of GGND

At GGND, our people are held accountable and valued for their merit, enabling them to undertake the autonomy and responsibilities associated with its capability and dedication.

Privacy and protection of personal data

Commitment of GGND

GGND undertakes to assure strict compliance with the legislation on data protection in force and to assure the enforcement of the rights arising thereof to our people.

Commitment of our people

In performing our duties, we scrupulously comply with the principles of data protection pursuant to the legislation in force and applicable internal rules.

Training

Commitment of GGND

GGND provides adequate training to its people, including with regard to this Code.

Commitment of our people

It is our responsibility to attend the proposed training activities.

Q&A

Q1. May GGND access the data contained in my personal electronic communications?

A1. This is only permitted in accordance with the applicable legal provisions, namely when there is a suspicion of practice of a crime.

Q2. Should I suffer from harassment or bullying, or witness behaviour of this nature, how can I assure that this behaviour will be given the appropriate treatment under this code?

A2. I report to the GGND ECC.

Q3. Is a GGND person exempted from training on this code?

A3. No. Our people should receive training on it.

The commitments to our shareholders and investors



Compliance with the law and regulations

Commitment of GGND

At GGND, we observe and take the appropriate measures to assure compliance with the legal and regulatory duties applicable.

Commitment of our people

As GGND's people, we comply with the legislation in force on legal and regulatory matters and we provide to regulatory authorities all the required cooperation or deemed useful or needed, not taking any acts which could hinder the performance of their competences.

Transparency and integrity

Commitment of GGND

At GGND, we are committed to maintain accurate and complete information and records and to report the company's performance in a transparent manner, in accordance with applicable legal duties and capital markets good practices.

We are aware that as a company with debt securities listed on the stock exchange, the integrity of the information we disclose to the capital markets pursuant to the applicable legal obligations is of crucial value to a decision-making process aiming to the success of our activity.

Commitment of our people

In performing our duties, we comply with the legislation and best practices in terms of transparency. We do not participate in any fraudulent scheme in the treatment of amounts or assets nor in the forgery of any documents or information.

It is our responsibility to treat all records of financial and non-financial indicators authentically, observing the legal and internal requirements for the treatment of documental information, and to assure the integrity, accuracy and transparency of disclosed information.

Confidentiality

Commitment of our people

All the information of which we become aware while performing our duties is strictly for internal use. We commit not to share with others outside the company, including after termination of duties, any information we have been made aware of as a direct and exclusive result of our position held at the company.

Social networks and external communication

Commitment of our people

Being aware of how much the new communication methods and trends represent in our society and their potential impact on GGND and its people, we commit to using social networks and traditional means of communication in an ethically responsible way, that contributes to an image of cohesion, to the creation of value and to the dignification of GGND.

We recognize that communication with the media and investors must be carried only by the people of the communication and investor relations departments or by those designated by the company for such purpose. We also assume that contents to be disclosed externally should be verified by GGND's communication division.

Bribery and influence peddling

Commitment of GGND

At GGND, we pay or reward the provision of services and acquisition of goods in a strictly licit manner and at their fair value.

At GGND, we act in accordance to the applicable legislation and in line with the international best practices against bribery and influence peddling.

Accordingly, we also seek to influence our business partners to act in accordance with the international best practices on this matter.

Commitment of our people

We are committed to not resorting to bribery or influence peddling, irrespective of their form or means, in order to obtain any result, whether licit or illicit, contrary or not to the purposes and object of the company. Similarly, we explicitly reject receiving any bribes.

We report internally, through the means established in this code, should we become knowledgeable of any request to adopt behaviour supporting such malpractices. We are also aware that any alleged practices of corruption severely harm the reputation of GGND.

Payments to public/private entities and their personnel

Commitment of GGND

At GGND, any payments to public/private entities and their personnel are based on licit motives, applicable legislation or contracts. GGND systematically carries out a recording of the payment's receiver details, the strict need of the payment, its nature and its legal basis.

Moreover, GGND does not make contributions to political entities, either directly or indirectly, nor donations instead of these payments, for any purpose other than those strictly permitted by the applicable legislation.

Commitment of our people

In performing our duties, we are committed to scrupulously comply with the applicable legislation on matters of prevention of corruption and not to make any payment or provide any economic advantage beyond that permitted by the applicable law and contracts to which GGND is a party. In particular, we are aware that making payments or granting other benefits to any persons which directly or indirectly represent under any form or employment relationship either local, regional, national or international public administrations for the purpose of obtaining any illegal advantage, pecuniary or otherwise, for GGND, for ourselves or for third parties, constitutes behaviour in breach of the law and our code.

Hospitality, entertainment and gifts

Commitment of GGND

At GGND, we are aware that the offering and receiving of gifts, entertainment and hospitality should be preceded by a strict analysis of suitability, in order that these are not perceived as a means to unduly influence a decision-making process or even as an indirect means of corruption.

Commitment of our people

We comply with the internal regulations regarding hospitality, entertainment and gifts, consulting the ~~Cap's~~ Legal and Governance Department whenever we have doubts regarding the adequacy of the offer or receipt. We do not receive nor offer, gifts, entertainment or hospitality that, are restricted by law, socially inadequate or that are intended to improperly influence the decision-making process of GGND or third parties.

Money laundering

Commitment of GGND

At GGND, we are aware that the introduction, in the financial circuit and/or the conscious or grossly negligent use of a licit transaction of funds derived from illegal activities, as well as the use of funds to support criminal activities including acts of terrorism, constitutes the practice of money laundering, which we are committed to combat and to report them in accordance with applicable legislation.

Commitment of our people

In the performance of our duties, we understand the need to identify the source of any funds directed at GGND, being committed to acting in a manner compatible with the applicable legislation and best international practices in the prevention of money laundering. Similarly, we will work to assure that the transfer of any amounts from GGND to third parties takes place in compliance with the applicable legal rules.

Conflicts of interest

Commitment of GGND

GGND undertakes to develop and apply internal policies and procedures aimed at preventing conflicts of interest, as well as to ensure that contracts entered into by GGND have mechanisms in place to prevent conflicts of interest.

Commitments of our people

We understand that our special relations of proximity or influence in relation to or by a GGND stakeholder may affect our decision-making ability with respect to the appointment, contracting or treatment of a person or entity. Accordingly, we commit to report the situation to the head of our area, so that this person may analyse the situation and decide on the need to appoint another person to deal with the issue.

We are also aware that there are limits to the transaction of goods with and the contracting of services by GGND to related parties. Accordingly, we commit to comply with the applicable internal rules issued for the purpose.

We also commit not to exercise any external professional activity, with or without remuneration, which interferes with the compliance of our professional duties or with the activities or interests of GGND, as well as not to intervene in decision-making processes which directly or indirectly involve organisations with which we collaborate directly or indirectly or with persons or entities with whom we are connected by family or a nifty ties.

Use of business information

Commitment of our people

We understand that given the positions we hold, we can access information concerning GGND that is not publicly available and that may be relevant for a third person's decision on whether to invest or not in debt securities issued by the company ("privileged information"). The use or disclosure of privileged information is illegal and may result in serious penalties for GGND and our people.

When we have access to privileged information we undertake: not to buy or sell, directly or through any intermediary, debt securities of the company; not to transmit any privileged information to third parties, including family and friends; not disclose false information to influence the market prices of debt securities; respect these rules in relation to information about other listed companies, and even if we are not GGND's people anymore.

We also commit not to use business information to unlawfully benefit of business opportunities.

Shareholders and corporate governance

Commitment of GGND

At GGND, we operate with a view to create shareholder value and to protect the interests of our shareholders and investors.

We commit to respect the principle of equal treatment of shareholders, namely by assuring the provision of information in due time pursuant to the applicable legal duties.

We also undertake to implement and consolidate the best practices in corporate governance and align GGND with the most advanced practices of corporate organisation, with a view to mitigate in GGND's corporate governance structure the risks identified in our Code.

Commitment of our people

In performing our duties as GGND's people, we are committed to always act protecting the interests of shareholders and investors.

We undertake to comply with the laws and internal regulations on corporate governance issues.

Protection of GGND's assets

Commitment of GGND

GGND acts to protect its assets by creating the necessary safety conditions such as ensuring that access credentials are secure and that the information technology equipment is used in a safe manner against cybernetic attacks.

These assets include the facilities, goods and equipment, computers and information technology systems, business information and financial resources.

Commitment of our people

It is our responsibility to protect the tangible and intangible assets of GGND and to use them in the most efficient way in the interest of GGND preventing their damage, loss, destruction or misuse.

We assume that computer equipment, phones, e-mail and internet access shall be used for professional purposes and that their eventual use for personal purposes shall be occasional and brief.

We are alert to attacks and computer frauds, such as phishing, immediately communicating any incidents to the Information Systems Department of GGND.

We are aware of the duties to protect confidential information and GGND's intellectual property, particularly, patents, trademarks, know-how, industrial secrets regarding operations or technology and copyright, understanding that we should not share any company information on public forums or social media.

Q&A

Q1. I receive an offer for a product which exceeds the normal market conditions and involves a third party who is unrelated to the business. What should I do?

A1. I should refuse to accept the offer, and submit the matter to the GGND ECC, as this fact might represent a breach of the applicable anti-money laundering legislation and internal regulation.

Q2. I work in an area with decision-making responsibilities in the awarding of contracts. I am given the task of assessing the economic or technical proposal of a company where members of my family hold senior management positions. What should I do?

A2. I should report this fact to the head of the area so that the case can be attributed to another colleague.

Commitments to our business partners and suppliers



Impartiality

Commitment of GGND

GGND commits to contract its suppliers of goods and services based on competitive and transparent processes, where competitors are treated according to non-discriminatory rules, and assessed as to their ethical and professional behaviour as well as to their commercial terms and technical skills.

Non-solicitation

Commitment of GGND

GGND commits not to individually approach personnel of its suppliers of goods and services or business partners, with a view to their contracting, during the period when the respective commercial or partnership relations subsist.

Intellectual property

Commitment of GGND

It is our responsibility to assure strict respect for the intellectual and industrial property rights of our business partners and suppliers, whenever we use them or become aware of them in the performance of our duties.

Q&A

Q1. In the context of a joint-venture, GGND's people have access to a valuable commercial formula of a partner. May GGND use this formula for its commercial benefit?

A1. GGND develops its activities in full respect of the intellectual property rights of its partners, and therefore does not appropriate their commercial formulas for its own benefit.

Q2. In the context of a contracting process, GGND invites service providers to submit proposals. Two service providers submit a technical proposal with equivalent merit. What should we do?

A2. The decision to award should be taken based on the criteria established in the internal rules in force at GGND.

Q3. In the context of a joint-venture to which GGND is a party, there is a person, employee of a partner, whose skills are of interest to GGND. Should GGND consider making a move with a view to the potential contracting of this person?

A3. During the period when the partnership relations subsist, GGND should abstain from individually approaching that person with a view to his/her contracting.

Commitments to our customers

Quality of our services

Commitment of GGND

At GGND, we know that our customers are the reason for our existence, so we are committed to act with the highest professionalism, respect and courtesy in our relationship with them.

We develop processes that allow us to achieve standards of excellence in providing services to our customers in the sectors in which we operate.

We are committed to implementing and developing relationship models with our customers that enable us to take into account their opinions and suggestions for the improvement of the quality and safety.

Commitment of our people

We are committed to guiding our activity by the strictest principles of operation, in compliance with the specified operating requirements.

We ensure the quality and integrity of the services we provide, always highlighting abnormal situations that may compromise the quality of services.

Legislation on competition and anti-trust

Commitment of GGND

GGND complies with the market rules, promoting a fair competition environment and not performing any restrictive competitive practice.

Commitment of our people

We undertake to comply with the applicable competition and anti-trust rules, as well as GGND's internal rules on the matter.

Protection of data

Commitment of GGND

At GGND, we give particular importance to the protection of data we treat.

We commit to assure the implementation and maintenance of mechanisms and procedures which ensures lawful, loyalty, transparency, minimisation, accuracy, confidentiality and accountability under the treatment of the personal data.

Commitment of our people

We are committed to comply with the rules applicable to the treatment of personal data.

Q&A

Q1. A marketing area of GGND is studying the possibility of using third parties to promote GGND marketing actions, where this work would involve the treatment of customers' data by these third parties. Should I contact any particular area?

A1. I should contact the GGND Data Protection Officer as to ensure that this marketing action is compliant with the applicable data protection legislation.

Our commitments to society

Human rights

Commitment of GGND

In the communities where we develop our activities we commit to minimise the negative impact that they have or might have on the place where we operate. At GGND, we respect the right of the communities to be heard before we begin any activity that might have this impact. We commit to provide and contract the provision of goods and services only to those that we consider, to the best of our knowledge, to have respect for human rights in a manner equivalent to that undertaken by GGND.

Environment

Commitment of GGND

We commit to assure the environmental protection of projects and enterprises throughout their lifecycle, as well as the efficient use of energy and the incorporation of safe and innovative technologies in the management of the activities. GGND holds the responsibility of being prepared to respond to any environmental emergencies that might arise.

Commitment of our people

We are committed to actively participating in the implementation at GGND of the most advanced environmental policies for a sustainable development.

Corporate responsibility

Commitment of GGND

We commit to contribute to improving the quality of life and socioeconomic development of the communities in which we operate.

In addition to being an organisation that fully respects the applicable legislation in the creation of value associated to our activity, our culture incorporates topics of social responsibility in the ethical, social, economic and environmental areas. We understand that the benefits of our activity are also derived from our insertion into these communities; hence, it is our responsibility to reward this support by contributing to the development of the communities in which we operate.

Research and technology

Commitment of GGND

At GGND, we are aware that the development and well-being of the communities in which we operate, both present and future, also take place through our contribution to innovation, technological research and the sharing of knowledge. We commit to cooperate with several institutions of this nature to promote technological development and the promotion of more sustainable technologies, serving the present needs of local communities without compromising the ability of future generations to also meet theirs.



Q&A

Q1. At my workplace, I have found unsafe conduct that could lead to an environmental problem.

A1. Internally inform the person responsible for the GGND's health, safety and environmental area with a view to preventing serious loss to GGND.

Q2. In the performance of my duties I am responsible for deciding the location where a particular infrastructure will be built. I have become aware that one of the decisions will imply the movement and relocation of a community. What should I do?

A2. I should encourage discussion with my team and raise the issue, whenever possible, always embarking on engagement with local communities that are potentially affected and with local authorities, with a view to taking the decision with the highest economic benefit and lowest impact on the local populations.

